

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In Re Application of

Applicant : S. M. Jordan, et al.
Serial No. : 09/632,341
Filed : 3 Aug 2000
Examiner : Rachel L. Porter
Group : 3626
Entitled : System and Method for Measuring
and Managing Performance in an
Information Technology
Organization
Docket No. : END920000041US1

Commissioner For Patents
P. O. Box 1450
Alexandria, VA 22313-1450

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| AMENDMENT/RESPONSE TRANSMITTAL (2 COPIES) | 2 pages |
| AMENDMENT | 46 pages |

is being facsimile transmitted by me to the United
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2005.

SHELLEY M BECKSTRAND



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Amendment/Response Transmittal

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Sir:

Transmitted herewith for filing is an Amendment/Response in the above-identified Application.

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Signature *Shelley M Beckstrand* date ~~12-27-2004~~ 4/8/05

Respectfully submitted,

S. M. Jordan, et al.

By: *Shelley M Beckstrand*
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 Telephone: (276) 238-1972
 Address: 61 Glenmont Road
 Woodlawn, VA 24381

Date: 8 Apr 2005

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AMENDMENT

Honorable Commissioner
for Patents
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Sir:

Responsive to the Office action of 13 Jan 2005, please
amend the above-identified application as follows:

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